SKYWARD®
CREDIT UNION
CELEBRATING 85 YEARS

September 2026

CELEBRATING 85 YEARS TOGETHER

A huge thank you to all of our members who joined us for our 85th Anniversary Member Appreciation Event at Tanganyika Wildlife Park! It was a joy to celebrate this special milestone alongside the members who have helped make Skyward what it is today.

Seeing so many members and their families enjoying time together was a wonderful reminder of the strong community we've built over the past 85 years. From our beginnings in 1941 to today, we remain committed to serving our members.

Thank you for being part of our story. We're honored to celebrate 85 years with you and look forward to many more years together!







President's Message

Building Momentum Together

As we move through the second half of 2026, I am pleased to share the continued progress taking place across Skyward Credit Union. The investments we have made in our people, technology, and member experience are producing meaningful results and strengthening our ability to serve you today while preparing Skyward for the future.

A Stronger Skyward

One of the most encouraging signs of our progress is the continued improvement in how efficiently we operate. The strategic investments we have made in leadership, technology, organizational structure, and process improvement are helping us create greater value from our resources while maintaining a strong focus on service.

Our financial foundation also continues to strengthen. Lending activity remains healthy across several areas, core deposit relationships continue to grow, and credit quality remains strong. These results give us a solid foundation to continue investing in the products, services, and capabilities that create long term value for our members.

An Exceptional Member Experience

While financial strength is important, our success is ultimately measured by the experience we provide our members. Our second quarter results show that this continues to be one of Skyward's greatest strengths.

Our Member Satisfaction score reached **9.12 out of 10**, while our Member Effort Score increased to **6.57 out of 7**. These results tell us that members continue to have positive experiences with Skyward and find it easy to do business with us.

We are also seeing continued adoption of our digital services, including video banking and online banking, while maintaining strong satisfaction across those channels. Whether you visit a branch, connect with us through our Digital Branch, or manage your finances online, our goal is to provide a consistent and personal Skyward experience.

We are also continuing to welcome new members while focusing on strengthening the relationships we have with those we already serve. We want Skyward to be more than a place where you have an account. We want to be the financial partner you turn to throughout your financial journey.

Preparing for What Comes Next

As we approach this year's Strategic Planning Session, technology and innovation will be an important part of our discussion. Our focus is not simply on adopting new technology, but on making thoughtful investments that can improve service, strengthen decision making, and help us operate more efficiently.

A significant area of focus will be the continued development of Skyward's data and Artificial Intelligence strategy. Before broader adoption, we are working to establish the right foundation through strong governance, secure technology, and reliable data. This disciplined approach will help ensure that future tools are introduced responsibly and in ways that support both our members and our team.

Looking ahead, we also plan to evaluate emerging changes in financial services, including real-time payments and the new fraud prevention challenges that come with faster movement of money. We will continue monitoring developments such as stablecoins and tokenized deposits so that Skyward remains informed and prepared as the financial landscape evolves.

The goal throughout these discussions is simple. We want to make sure Skyward continues to anticipate change rather than react to it, while ensuring every innovation we pursue supports a better member experience and the long-term strength of the Credit Union.

Looking Ahead

Innovation has always been part of Skyward's story, and it remains an important part of our future. We will continue strengthening our digital capabilities, improving the member experience, investing in our team, and building the foundation needed to serve members in an increasingly digital financial world.

As we make these investments, our mission remains at the center of everything we do. We are here to support the community who design, build, and sustain the aviation industry by providing innovative financial guidance and solutions.

Thank you for your continued trust and membership. The progress we are celebrating belongs to all of us, and I am excited about where we are headed together.

Kevin Brittain
President & CEO
Skyward Credit Union





Celebrating Our Team's Milestone Anniversaries

We are proud to recognize and celebrate the dedication and commitment of our team members who are marking milestone anniversaries with Skyward Credit Union this quarter. Their years of service represent more than time—they reflect the relationships built, the members served, and the meaningful contributions made to our organization and community. Reaching these milestones is a testament to the passion, professionalism, and teamwork that help make Skyward Credit Union a great place to work and a trusted partner for our members.

Please join us in congratulating the following employee for their outstanding commitment and loyalty:

Michael Tucker,
System Administrator
30 years of service



Romance Scams: Protect Your Heart and Your Money

You've found the love of your life... or have you? If something about an online relationship gives you a feeling that something isn't right, listen to your instincts.

Romance scams are becoming increasingly common as scammers use emotions, trust, and carefully crafted stories to build relationships with the goal of stealing money or personal information. Anyone can become a victim — scammers are skilled at creating convincing profiles and believable conversations.

Common Warning Signs

Romance scammers often spend time building trust before making a request for help. Watch for these red flags:

They move the relationship quickly.

Scammers may use "love bombing" by expressing strong feelings or excessive affection to gain your trust.

They want to move conversations off the dating app quickly.

Be cautious if someone pressures you to switch to private messaging, texting, or another platform soon after connecting. This can be a tactic to avoid detection and continue the scam privately.

They avoid meeting in person.

They may have excuses for why they can't meet, claiming to be traveling, working overseas, or dealing with unexpected circumstances.

Their stories don't add up.

Be cautious if details seem inconsistent, their profile appears suspicious, or their online presence seems limited or newly created.

They ask for money or financial information.

A request for money is the biggest red flag. Scammers may claim they need help with a medical emergency, travel expenses, business problems, or other urgent situations. They may use pressure, saying things like, "You're my only hope."

How to Protect Yourself

Take your time getting to know someone. Genuine relationships don't require rushing.
Limit the personal information you share online.
Research profiles, photos, and details for signs of a fake identity.
Be cautious if someone pushes you to move conversations off a dating platform.
Never send money or share financial information with someone you've only met online.

Remember: A genuine romantic partner will never pressure you to send money or provide sensitive financial information.

Scammers rely on emotions to cloud judgment, but awareness can help you stay protected. If something feels too good to be true, take a step back and ask questions before taking action.

Branch Locations

Maize Branch
10315 W. 13th St. N
13th St & Maize

Mid-Continent Branch
4 W. Cessna Blvd
K-42 West of Hoover

Greenwich Branch
275 S. Greenwich
North of Kellogg

Pawnee Branch
5800 E. Pawnee
Pawnee & Woodlawn

South Wichita
ITM Drive-Thru
1021 W. Pawnee St.

Independence, Kansas
Plant Branch
One Cessna Blvd
In Town Branch
3159 W Main St.

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SEPTEMBER

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Holiday Closings

Labor Day: September 7
Columbus Day: October 12
Veterans Day: November 11
Thanksgiving: November 26-27

